

Village Theatre

SUBSCRIBER GUIDE

Welcome to Village Theatre's 2017-2018 Season. We're thrilled that you have decided to join us for this wonderful year of theatre. In this Subscriber Guide, you will find important information about how to make the most out of your Season Tickets. You should find the following items in this envelope. If any piece is missing, please contact the box office.

TICKETS: Please verify the dates, times, and number of tickets to make sure they match your order.

SUBSCRIBER REWARDS CARD: Use this card to get exclusive discounts at local businesses.

PARKING MAP OR PASS: On the reverse side of the information card, attached to your tickets (Parking Passes provided in Everett Only)

SUBSCRIBER ON SALE DATES

If you need to exchange your tickets for a different performance date, or would like to purchase additional seats for friends or family, please refer to the chart below for the on sale dates for each show. We strongly encourage you to call within a week of the Subscriber on sale date to ensure your best seating options.

	Subscriber On Sale and Exchange Date	Public On Sale Date
INTO THE WOODS ISSAQUAH September 13 - October 22, 2017 EVERETT October 27 - November 19, 2017	Aug 2, 2017 Aug 30, 2017	Aug 9, 2017 Sep 6, 2017
DISNEY'S NEWSIES The Musical ISSAQUAH November 8 - December 31, 2017 EVERETT January 5 - 28, 2018	Sep 13, 2017 Nov 1, 2017	Sep 27, 2017 Nov 15, 2017
THE GIN GAME ISSAQUAH January 17 - February 25, 2018 EVERETT March 2 - 25, 2018	Dec 6, 2017 Jan 10, 2018	Dec 13, 2017 Jan 17, 2018
STRING ISSAQUAH March 14 - April 22, 2018 EVERETT April 27 - May 20, 2018	Jan 31, 2018 Feb 28, 2018	Feb 7, 2018 Mar 14, 2018
HAIRSPRAY, The Broadway Musical ISSAQUAH May 9 - July 1, 2018 EVERETT July 6 - 29, 2018	Feb 28, 2018 Apr 18, 2018	Mar 21, 2018 May 2, 2018

SUBSCRIBER BENEFITS

Subscriber Rewards Card

By presenting your Subscriber Rewards Card, which is valid throughout the 2017-2018 Season (expiring August 31, 2018), you will receive exclusive discounts at local businesses and restaurants. You can explore the many businesses involved in this program on our website in the “Subscriber Resources” page. Be sure to check back frequently as we will be adding new discounts and businesses throughout the season. Up-to-date participant lists will also be available through the Box Offices.

10% Savings on Additional Tickets

Subscribers may purchase additional tickets for themselves or others with a 10% discount. This offer also applies to gift certificates, which may be purchased in any amount.

Guaranteed Seating

Your enclosed season tickets guarantee you the same seats for each assigned performance as part of your season series. You'll have the opportunity to renew these seats each consecutive season you subscribe. Same seats are not guaranteed for exchanges or FlexiPass holders.

Lost Ticket Insurance

The Box Office has a record of your seats and performance dates. If your tickets are misplaced, simply call the Box Office and your tickets will be replaced at no extra charge. Replacement tickets must be picked up in-person with photo identification.

Newsletter

The Village Voices newsletter will be mailed to you five times each year — on the day of the Subscriber on sale date for each show.

Ticket Donation

You may choose to donate your tickets back to Village Theatre to be resold **NO LATER THAN 24 HOURS PRIOR TO THE DATE OF THE PERFORMANCE LISTED ON THE TICKETS**. You will receive a tax donation receipt for the face value of the tickets.

Free Ticket Exchanges

To exchange for a different performance date of the same show, simply fill out our online form at the address below or contact the Box Office after the subscriber on-sale and exchange date and **NO LATER THAN 24 HOURS PRIOR TO THE DATE OF THE PERFORMANCE LISTED ON THE TICKETS**.

ISSAQUAH: http://www.villagetheatre.org/issaquah/subscriber_resources.php

EVERETT: http://www.villagetheatre.org/everett/subscriber_resources.php

Please Note:

- Tickets that are not picked up at the Box Office on the date of your scheduled performance will be treated as a missed performance and will not be honored for future exchange.
- All exchanges within the same seating section will be free of charge, **with the exception of those who are upgrading from a preview performance**. All upgrades must be paid at the time of exchange. Upgrade exchanges online or by phone can be paid by Visa, MasterCard, or American Express.
- Tickets for all exchanges made online or over the phone will be held at the Box Office and may be picked up the day of the performance.
- Tickets exchanged online or by phone are considered a final exchange and your original seats will be released for sale. If the original tickets are brought to the Theatre for use, they will not be honored.
- Tickets can only be exchanged for the production for which they were originally issued.

Complimentary Exchanges Between Locations

You may call the Box Office of the theatre where your subscription is currently held (In Issaquah: Francis J. Gaudette Theatre; In Everett: Everett Performing Arts Center) and exchange your tickets for a performance day and time at the theatre you don't regularly attend. This must be done **NO LATER THAN 24 HOURS PRIOR TO THE DATE OF THE PERFORMANCE LISTED ON THE TICKETS**.

SERVICES AND CONVENIENCES

Cash Machine

Francis J. Gaudette Theatre — Located outside Opus Bank just north of the theatre's main doors.

Everett Performing Arts Center — Located at Wells Fargo on the southeast corner of California and Wetmore Avenues.

Concessions

Coffee, water, and light snacks are sold in the main lobby of each theatre location. Limited bar service is available at FINS Restaurant, adjacent to the Francis J. Gaudette Theatre; a wine bar is available at the Everett Performing Arts Center.

Emergency Numbers

If you need to be reached during a performance, please leave your exact seat number and the House Manager's number with your service or sitter. This number will be checked periodically throughout the performance. In the case of extreme emergencies which require immediate attention, please call 911.

Francis J. Gaudette Theatre: (425) 392-1942 x100 • Everett Performing Arts Center: (425) 257-6368

Families with Young Children

Francis J. Gaudette Theatre — Babes-in-arms are not permitted in the main house of the Theatre. Families with children under four years old are strongly encouraged to be seated in one of two Family Rooms which allow you to enjoy live theatre together. Babysitter unavailable? You may also exchange your tickets for seats in these rooms. Call the Box Office for more information.

Everett Performing Arts Center — Babes-in-arms are not permitted in the main house of the Theatre.

Listening Assistance System

Both the Francis J. Gaudette Theatre and the Everett Performing Arts Center are equipped with a hearing loop. This system provides a direct feed of the sound from our audio system to compatible hearing aids with a T-coil. If you are unsure of how to activate the T-coil in your hearing aid, please contact your audiologist for more information, as each hearing aid is unique. Individual listening devices are also available to those without compatible hearing aids. Basic headphones are provided, but you may also use your own standard headphones, if you prefer.

Lost and Found

Francis J. Gaudette Theatre: (425) 392-1942 x100 • Everett Performing Arts Center: (425) 257-6368

Playbill

For both locations, show playbills are available with information about the performance. Abbreviated Braille and large-print playbills are also available from the House Manager.

American Sign Language Signed Performances (Francis J. Gaudette Theatre Only)

American Sign Language (ASL) interpretation is provided on the following Saturday matinee performances (all part of Series 34): Sep 30, 2017; Nov 25, 2017; Feb 3, 2018; Mar 31, 2018; May 26, 2018.

Post-Show Discussion

Following each of the performances listed below there will be a post-show discussion. Village Theatre invites you to attend these performances and learn more about each of the productions.

Issaquah (Series 60): Oct 17, 2017; Dec 12, 2017; Feb 20, 2018; Apr 17, 2018; June 12, 2018

Everett (Series 34): Nov 11, 2017; January 20, 2018; March 17, 2018; May 12, 2018; July 21, 2018

TTY Access

Village Theatre's Box Offices may be contacted via TDD relay at (800) 833-6384.

Gift Certificates

Gift Certificates are a great way to introduce friends and family to Village Theatre! Your exclusive 10% Subscriber discount applies to gift purchases. Available at the Box Office.

Production Preview Guides

Production Preview Guides help inform patrons about the artistic and literary content of each of the five shows. The guides are available online at VillageTheatre.org or at the Box Office in both locations.

FRIENDLY REMINDERS

Courtesy

- In consideration of the patrons around you and the performers on stage, please refrain from talking once the performance has begun.
- Please use moderation in applying perfume or cologne, as many people are allergic to scents.
- If you must leave during a performance, use the rear exits.

Please note: The Family Rooms at the Francis J. Gaudette Theatre are open to all patrons, including small children age four and under, to encourage family attendance and communication about the performance between parent and child. Please be aware that by choosing to sit in the Family Rooms you may be sharing this space with our younger, more active, and vocal patrons for any given show.

Electronic Devices

Please turn off all cellular phones, pagers, and electronic devices prior to the performance. Also, cameras or other recording devices (photographic or otherwise) may not be used in the theatre during performances. No text messaging is allowed during the performance.

Food and Drink

- No food or drinks are permitted in the theatre except bottled water and lidded souvenir cups purchased at Village Theatre with the drink of your choice.
- Please consume all other refreshments and dispose of refuse while in the lobby.

Late Seating

We are sorry, but we are unable to guarantee late seating. Please plan accordingly.

Smoking

Smoking is not permitted in any part of the building or within 25 feet of any entrance.

THEATRE INFORMATION

Public Phones

Francis J. Gaudette Theatre — There is no public pay phone available in the lobby, but if you need to use a telephone, the house manager will be happy to assist you. Please turn off cellular phones and pagers during the performance.

Everett Performing Arts Center — Courtesy telephones are located near the Elwin Anderson Community Room in the lower lobby. Please turn off cellular phones and pagers during the performance.

Public Restrooms

Francis J. Gaudette Theatre — Restrooms are located on either side of the lobby on the main floor. The men's room is on the north side and the women's room is on the south. Both are wheelchair accessible.

Everett Performing Arts Center — Women's and men's restrooms are located on either side of the lower lobby on the main floor. Both are wheelchair accessible.

Weather

When inclement weather occurs, performance updates will be available online or by phone:

Issaquah: (425) 392-2202 • Everett: (425) 257-8600

Wheelchair Access

Special seating is available to accommodate patrons in wheelchairs in both locations. For all requests, please notify the Box Office in advance of your performance date.

CONTACT US

ISSAQUAH

303 Front Street N
Issaquah, WA 98027

Box Office:

(425) 392-2202

Toll Free: (866) 688-8849

Hours: 11:00 AM – 7:00 PM

Tuesday through Saturday

Admin Office: (425) 392-1942

Fax: (425) 391-3242

EVERETT

2710 Wetmore Ave
Everett, WA 98201

Box Office:

(425) 257-8600

Toll Free: (888) 257-3722

Hours: 11:00 AM – 7:00 PM,

Tuesday through Saturday

Admin Office: (425) 257-6363

Fax: (425) 257-6393

VillageTheatre.org